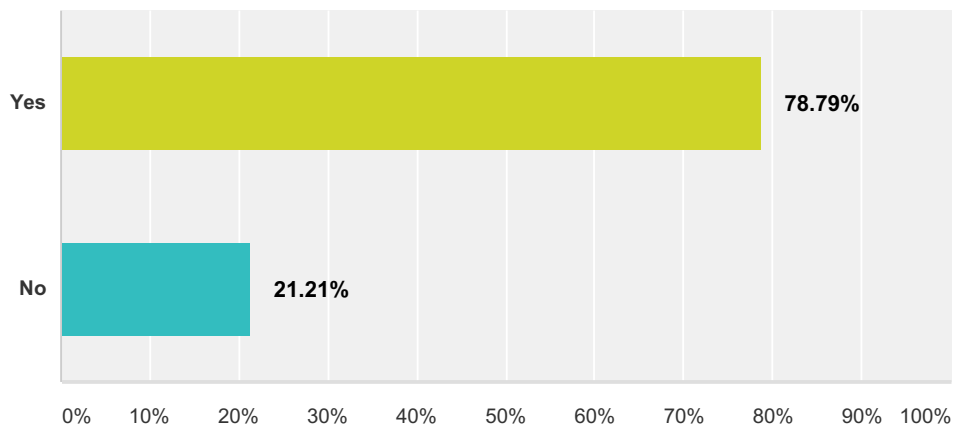


## 2014/15 VR Client Satisfaction Survey

### Q1 Are you currently employed?

Answered: 33 Skipped: 0



Answer Choices	Responses
Yes	78.79% 26
No	21.21% 7
<b>Total</b>	<b>33</b>

#	If yes, where?	Date
1	Flowers	6/24/2015 2:30 PM
2	MBE Construction	6/23/2015 3:18 PM
3	USA Communications	5/29/2015 12:24 PM
4	Enterprise Rental Cars	2/11/2015 10:58 AM
5	Chamber of Commerce	1/20/2015 4:51 PM
6	Good Samaritan Nursing Home	1/7/2015 10:45 AM
7	McDonalds	1/6/2015 11:02 AM
8	Barnes and Noble, Gallup Poll	1/2/2015 10:02 AM

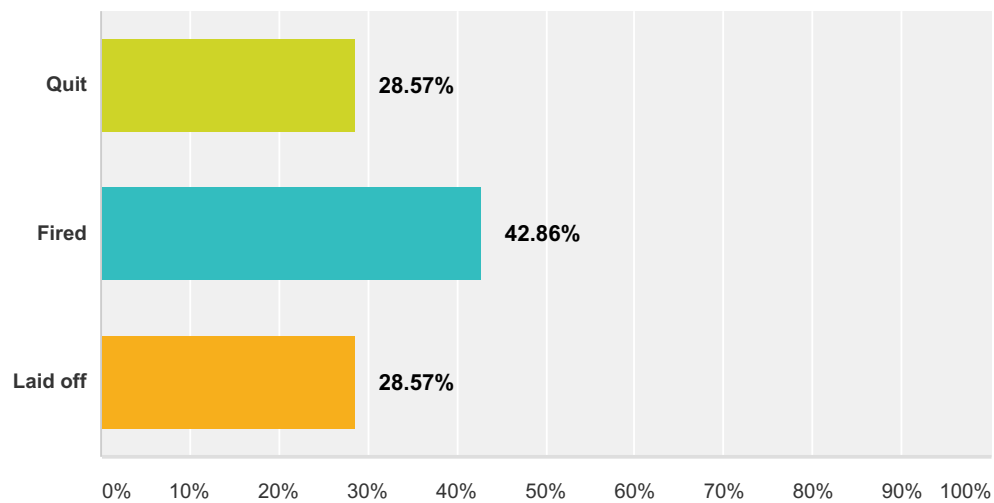
## 2014/15 VR Client Satisfaction Survey

9	Dan Vinton	12/30/2014 4:54 PM
10	Shopko/Parkers	12/30/2014 11:22 AM
11	Paulsen's	12/23/2014 3:52 PM
12	McCook Human Society	12/23/2014 3:31 PM
13	Applebee's	12/23/2014 10:52 AM
14	Performance Truck and Trailer	12/9/2014 4:29 PM
15	McDonalds	12/9/2014 3:50 PM
16	Arby's	12/4/2014 2:45 PM
17	Home Instead	11/24/2014 2:14 PM
18	North Platte Telegraph	11/20/2014 1:56 PM
19	Walmart	11/19/2014 11:13 AM
20	Skeeter Barns & YMCA	11/13/2014 2:56 PM
21	Gavalon	11/4/2014 4:33 PM
22	Cost Cutter	10/15/2014 3:11 PM
23	Sunmart	10/14/2014 9:40 AM
24	All Points Coop	10/8/2014 2:18 PM
25	Walmart	10/8/2014 8:32 AM
26	Larry Thramer	10/2/2014 4:21 PM

## 2014/15 VR Client Satisfaction Survey

### Q2 If not, did you quit, were you fired or laid off?

Answered: 7 Skipped: 26

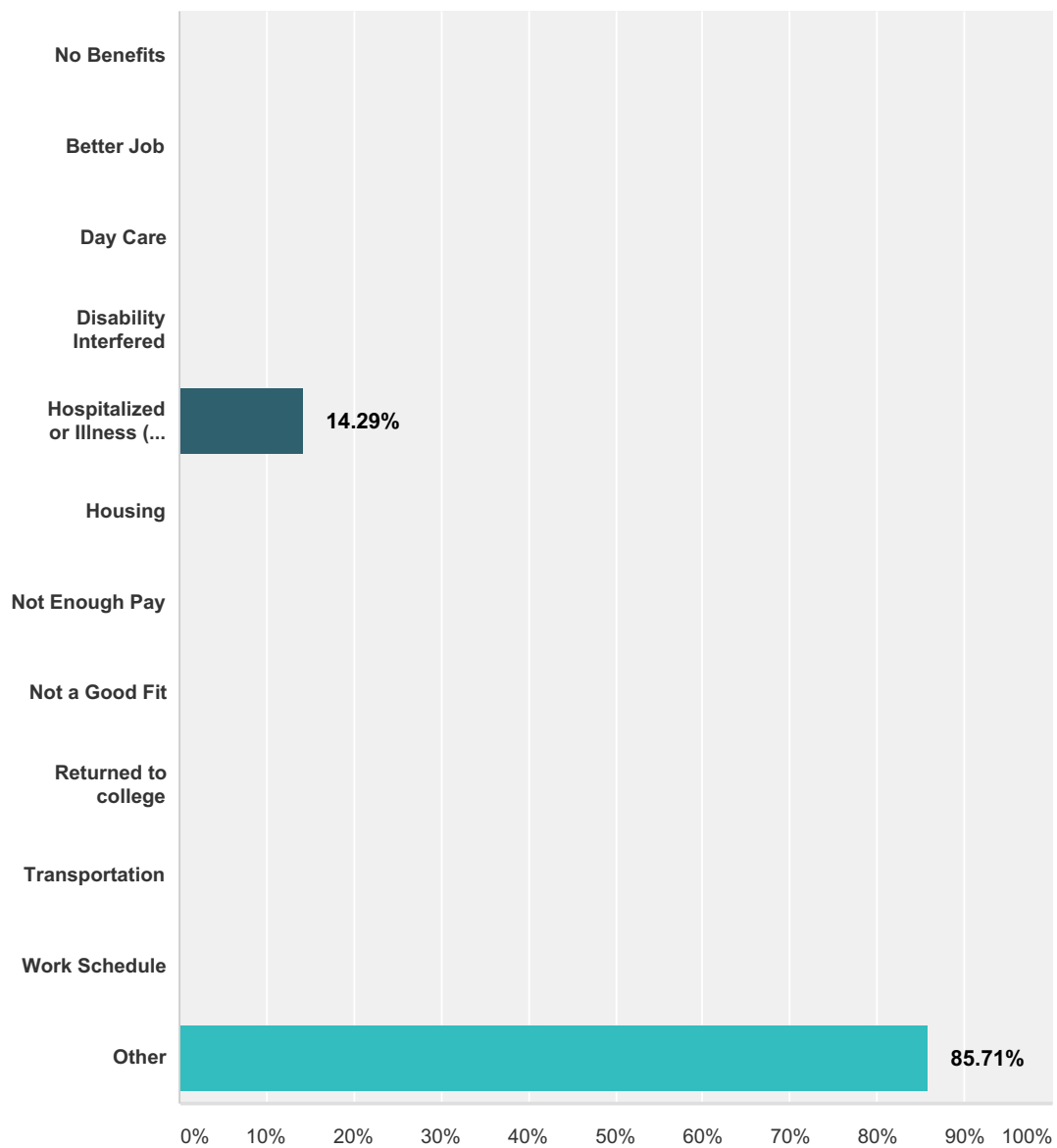


Answer Choices	Responses	
Quit	28.57%	2
Fired	42.86%	3
Laid off	28.57%	2
<b>Total</b>		<b>7</b>

**Q3 Can you tell me why you ( quit, were fired, were laid off)?**

Answered: 7 Skipped: 26

## 2014/15 VR Client Satisfaction Survey



Answer Choices	Responses
No Benefits	0.00% 0

## 2014/15 VR Client Satisfaction Survey

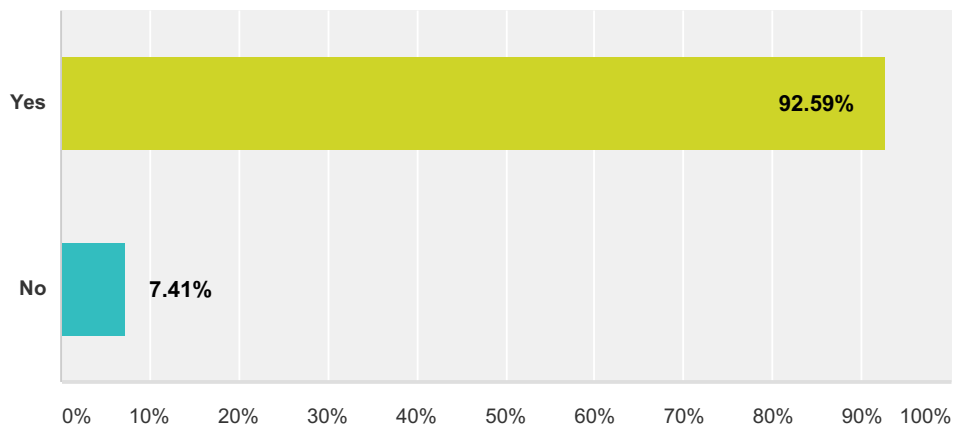
Better Job	0.00%	0
Day Care	0.00%	0
Disability Interfered	0.00%	0
Hospitalized or Illness (Not disability related)	14.29%	1
Housing	0.00%	0
Not Enough Pay	0.00%	0
Not a Good Fit	0.00%	0
Returned to college	0.00%	0
Transportation	0.00%	0
Work Schedule	0.00%	0
Other	85.71%	6
<b>Total</b>		<b>7</b>

#	Specify Other Reason	Date
1	Company didn't get a new bid. They let him go.	6/30/2015 2:49 PM
2	Late to work	6/26/2015 2:07 PM
3	Moved out of state.	12/18/2014 4:39 PM
4	Seasonal	12/15/2014 11:14 AM
5	He was accused of saying "shake your boobs for me one time" to another employee. He said that he did not do that.	12/4/2014 2:42 PM
6	He told me that he didn't want to talk about it. He also never actually said that he was fired, he alluded to it, and since he didn't want to discuss I assumed he was fired.	11/18/2014 4:17 PM

## 2014/15 VR Client Satisfaction Survey

### Q4 Does your job meet your current needs?

Answered: 27 Skipped: 6

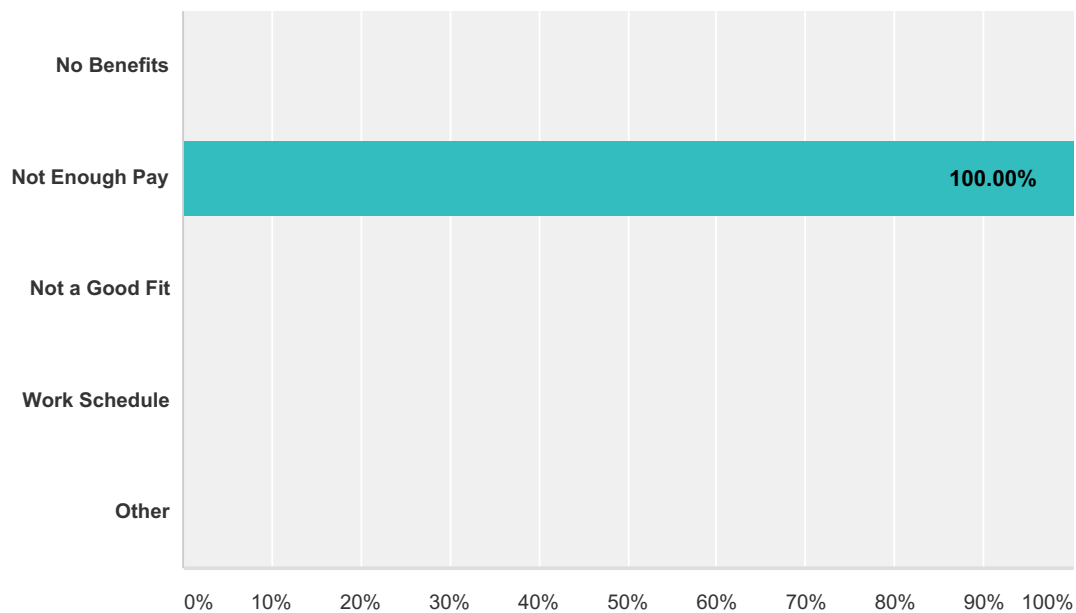


Answer Choices	Responses	
Yes	92.59%	25
No	7.41%	2
<b>Total</b>		<b>27</b>

## 2014/15 VR Client Satisfaction Survey

### Q5 If no, what needs are not being met by your job?

Answered: 2 Skipped: 31



Answer Choices	Responses
No Benefits	0.00% 0
Not Enough Pay	100.00% 2
Not a Good Fit	0.00% 0
Work Schedule	0.00% 0
Other	0.00% 0
<b>Total</b>	<b>2</b>

#	Specify Other Reason	Date
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## 2014/15 VR Client Satisfaction Survey

	There are no responses.	
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## 2014/15 VR Client Satisfaction Survey

### Q6 What did Nebraska VR provide that was most helpful to you?

Answered: 33 Skipped: 0

#	Responses	Date
1	VR really didn't help him all that much.	6/30/2015 2:49 PM
2	Helped him with employer information.	6/26/2015 2:08 PM
3	They pointed me over to Goodwill.	6/24/2015 2:30 PM
4	They helped with obtaining glasses, tires for his car so he could go to work. Very supportive.	6/23/2015 3:19 PM
5	So many things, but returning all my calls and offering suggestions was the most helpful	5/29/2015 12:25 PM
6	They purchased a back brace and a seat cushion for me.	2/11/2015 10:58 AM
7	Financial aid for school.	1/20/2015 4:52 PM
8	Referral services	1/7/2015 10:45 AM
9	Transportation.	1/6/2015 11:03 AM
10	Helping consumer with college.	1/2/2015 10:03 AM
11	Helped consumer pay for school and also helped with jeans, boots and a saddle.	12/30/2014 4:55 PM
12	Helped with job applications and what questions to ask.	12/30/2014 11:23 AM
13	Gave consumer a boot voucher for some good boots and helped consumer get job interviews.	12/23/2014 3:54 PM
14	The support.	12/23/2014 3:31 PM
15	Nothing because consumer already had a job. Consumer said that they were on parole and had to meet with V.R.	12/23/2014 10:52 AM
16	The support.	12/18/2014 4:39 PM
17	Nothing specific, but they were always there when consumer had a question.	12/15/2014 11:15 AM
18	They helped consumer a lot, but that just cannot remember.	12/9/2014 4:30 PM
19	Helped consumer figure out what they wanted to do.	12/9/2014 3:50 PM
20	Helping consumer find jobs.	12/8/2014 4:44 PM
21	They gave me vouchers for work clothes and shoes, there were very helpful.	12/4/2014 2:45 PM

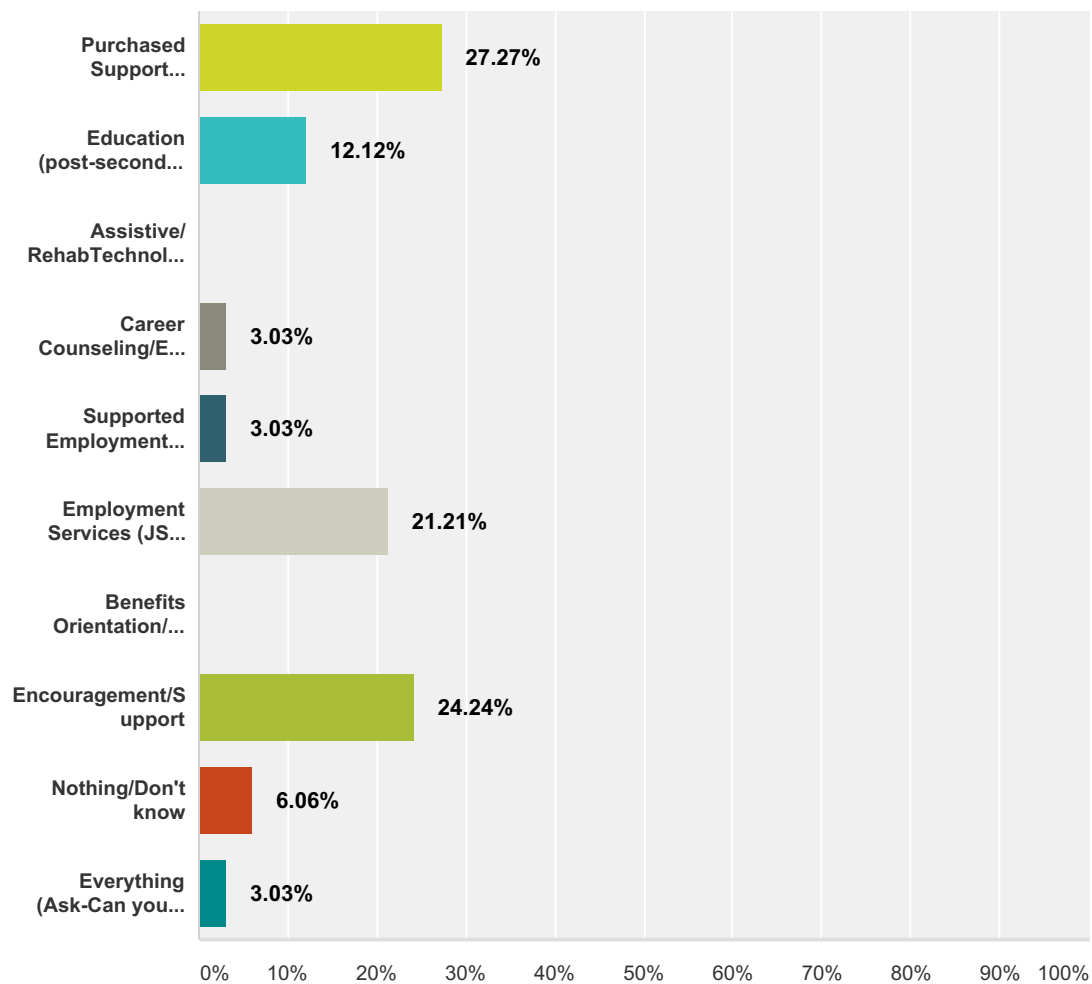
## 2014/15 VR Client Satisfaction Survey

22	Omaha VR was awesome, they did "everything" for me. North Platte VR just passed me from one counselor to another to another and didn't do anything to help me.	12/4/2014 2:43 PM
23	The support they gave to consumer.	11/24/2014 2:14 PM
24	They purchased my first computer and have provided updates to it over the years.	11/20/2014 1:57 PM
25	Supported consumer through college. Would like to thank V.R. for helping through those times.	11/19/2014 11:15 AM
26	They provided him with gas vouchers	11/18/2014 4:18 PM
27	The support; knowing that someone is behind them that is willing to stand up for them. Also, trying to help consumer find a job.	11/13/2014 2:56 PM
28	Help getting a job.	11/4/2014 4:33 PM
29	Vouchers for gas to get to school.	10/15/2014 3:12 PM
30	They were able to help with just about anything consumer needed and support.	10/14/2014 9:41 AM
31	The one-on-one help.	10/8/2014 2:18 PM
32	Helped consumer get some clothes for work.	10/8/2014 8:33 AM
33	Support and references. Also, helped consumer get some new shoes and pants. They are helpful all around.	10/2/2014 4:22 PM

# 2014/15 VR Client Satisfaction Survey

## Q7 Mark the category the client indicated was the most helpful.

Answered: 33 Skipped: 0



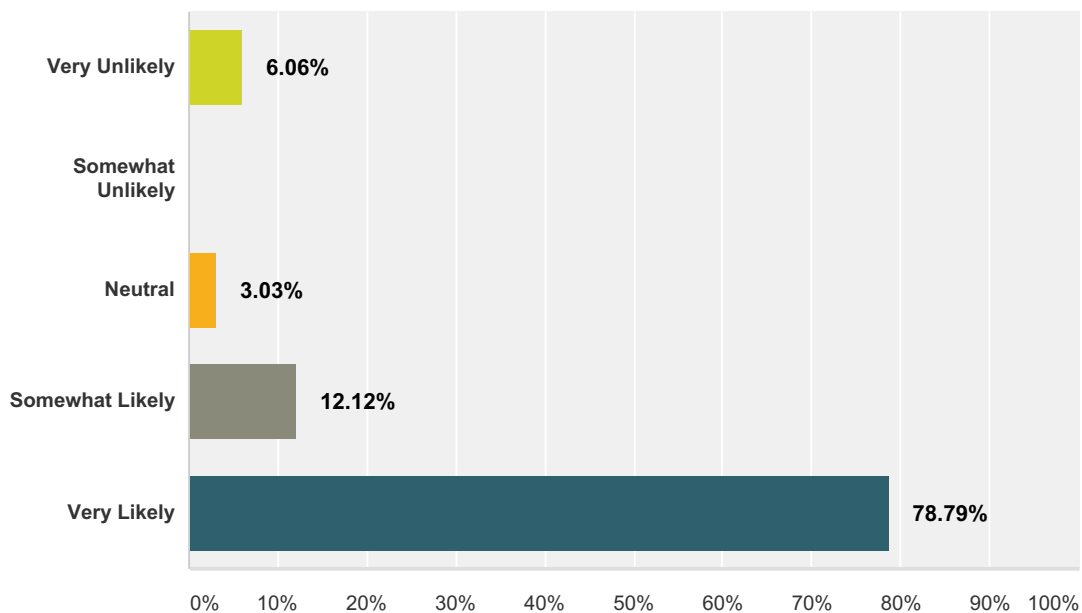
Answer Choices	Responses	
Purchased Support Services (clothing, gas, bus tickets, auto repair, interpreter, etc.)	27.27%	9

## 2014/15 VR Client Satisfaction Survey

Education (post-secondary training)	12.12%	4
Assistive/ RehabTechnology (Assistive device, hearing aids, prosthesis, medical goods, home/vehicle mods)	0.00%	0
Career Counseling/Evaluation (Career planning, vocational evaluation, etc.)	3.03%	1
Supported Employment (Goodwill, Community Alliance, DD Provider, Autism Center of Nebraska, etc. )	3.03%	1
Employment Services (JSS, application/resume assistance, interview prep, advocating with employers, etc.)	21.21%	7
Benefits Orientation/Benefits Analysis	0.00%	0
Encouragement/Support	24.24%	8
Nothing/Don't know	6.06%	2
Everything (Ask-Can you be more specific?)	3.03%	1
<b>Total</b>		<b>33</b>

### Q8 How likely are you to recommend Vocational Rehabilitation to a friend or family member?

Answered: 33 Skipped: 0



Answer Choices	Responses	
Very Unlikely	6.06%	2
Somewhat Unlikely	0.00%	0
Neutral	3.03%	1
Somewhat Likely	12.12%	4
Very Likely	78.79%	26
<b>Total</b>		<b>33</b>

## 2014/15 VR Client Satisfaction Survey

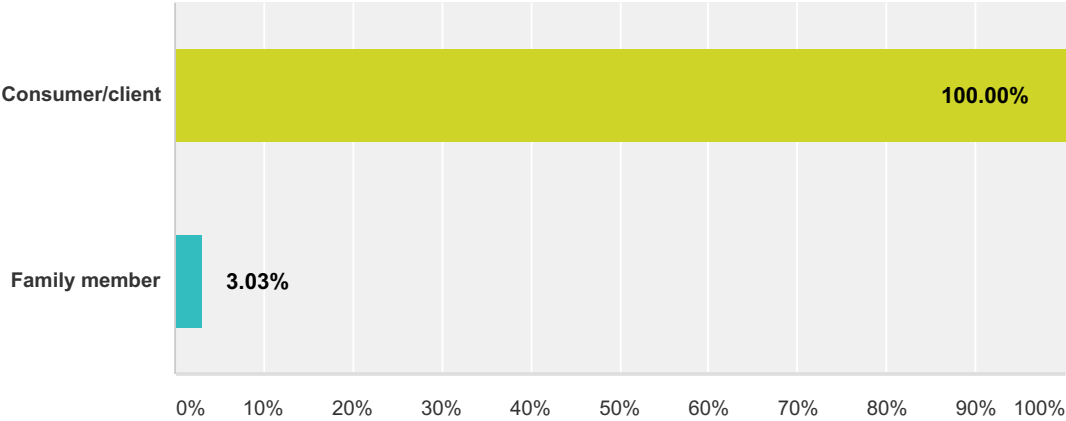
### Q9 Please share any other comments or suggestions you may have.

Answered: 2 Skipped: 31

#	Responses	Date
1	He said that none of his family or friends needed any assistance as they already all worked.	11/18/2014 4:19 PM
2	Cindy Staggs is a wonderful lady.	10/8/2014 8:34 AM

Q10 Who did you talk with?

Answered: 33 Skipped: 0



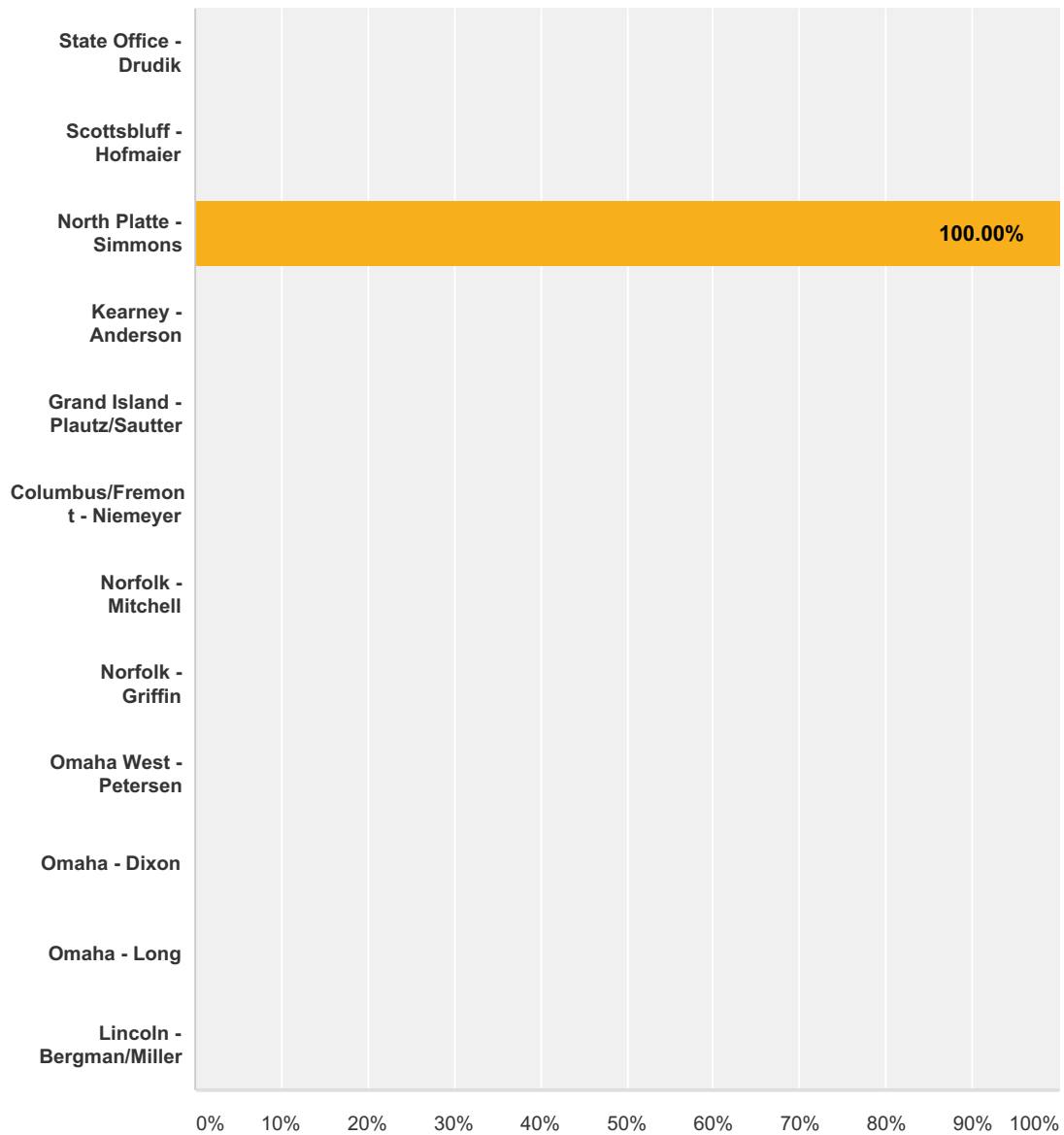
Answer Choices	Responses	
Consumer/client	100.00%	33
Family member	3.03%	1
Total Respondents: 33		



# 2014/15 VR Client Satisfaction Survey

## Q11 Which VR Team served this client?

Answered: 33 Skipped: 0



## 2014/15 VR Client Satisfaction Survey

Answer Choices	Responses
State Office - Drudik	0.00% 0
Scottsbluff - Hofmaier	0.00% 0
North Platte - Simmons	100.00% 33
Kearney - Anderson	0.00% 0
Grand Island - Plautz/Sautter	0.00% 0
Columbus/Fremont - Niemeyer	0.00% 0
Norfolk - Mitchell	0.00% 0
Norfolk - Griffin	0.00% 0
Omaha West - Petersen	0.00% 0
Omaha - Dixon	0.00% 0
Omaha - Long	0.00% 0
Lincoln - Bergman/Miller	0.00% 0
<b>Total</b>	<b>33</b>